

ABOUT KING'S FERTILITY

King's Fertility is a partnership between King's College Hospital and the Fetal Medicine Foundation (FMF). Our ethos is to always put our patients first and operate as pioneers in the world of fertility. Therefore, profits made at King's Fertility are routed back to the FMF to fund its innovative research and charity work.

At King's Fertility, our mission is to provide patients with a life-changing, positive experience, using cutting edge technology and advanced treatment methods. We are devoted to creating a respectful and welcoming environment where, with our continuously improving success rates, patients can fulfil their dreams of becoming parents.

We work hard to ensure our services are priced fairly and transparently, with no hidden costs involved. We believe everyone has the right to be parents and we have made it our life's work to help create happy families. We do this by providing honest, compassionate, and comprehensive fertility care and by surrounding ourselves with leaders in the field.

Through advanced medical education and research, and with the right industry partners, we aim for a day when everyone who wants to start a family can. We listen to our patients. Each person is unique, and we respond to your specific needs with tailored options and personalised care.

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For any further information not contained within this guide, please contact a member of our support team on 020 3957 7950, or info@kingsfertility.co.uk

1. CONSULTATIONS & DIAGNOSTIC SERVICES

Initial Consultation with a fertility specialist – 30 mins	£200
Follow up Consultation with a fertility specialist – 30 mins either by phone or in clinic	£200
<p>Enhanced Initial Consultation Package – Female (Single Women or Same-Sex Couples)</p> <p><i>Upto 60 minutes: Consultation with a fertility specialist (both partners), Advanced pelvic ultrasound scan*, Anti Müllerian Hormone (AMH) blood test*</i></p> <p><i>*Should the female partner also have to perform additional tests (advanced pelvic ultrasound + AMH test), these will involve an extra cost of £240. For further clarification on this pricing, please do not hesitate to ask a member of our team.</i></p>	£385
<p>Enhanced Initial Consultation Package – Male & Female</p> <p><i>Upto 60 minutes: Consultation with a fertility specialist (both partners), Advanced pelvic ultrasound scan, (Semen analysis, Anti Müllerian Hormone (AMH) blood test</i></p>	£475

2. DIAGNOSTIC & ULTRASOUND SERVICES

<p>Fertility Assessment Scan</p> <p><i>Advanced pelvic ultrasound scan with a fertility specialist (with 3D studies)</i></p>	£160
<p>Pre-IVF Scan</p> <p><i>Pelvic ultrasound scan with a fertility specialist to assess readiness to commence IVF treatment</i></p>	£160
<p>Early Pregnancy Scan (for King's Fertility Patients only)</p> <p><i>Ultrasound scan up to 10 weeks of pregnancy</i></p>	£200
<p>3D HyCoSy, Tubal Patency Test</p> <p><i>Advanced pelvic ultrasound with contrast instilled into the uterus to look at the patency of the Fallopian tubes</i></p>	£440
<p>3D Saline Sonography (Hydrosonogram)</p> <p><i>Advanced pelvic ultrasound with fluid instilled into the uterus to look at the uterine cavity</i></p>	£275
<p>Anti-Mullerian Hormone (AMH)</p> <p><i>Blood test to assess the reserve of eggs in the ovaries</i></p>	£85
<p>Semen Analysis (for King's Fertility Patients only)</p> <p><i>Analysis and copy of andrology report</i></p>	£115

3. TREATMENT CYCLES

<p>IVF 1-cycle (must be completed within 3 months) <i>Includes: cycle monitoring scans and blood tests as required, clinical advice, egg collection, fresh embryo transfer, HFEA Fee, sedation by consultant anaesthetist, embryology, advanced embryology (time-lapse closed culture incubation - embryoscope, embryo glue, blastocyst culture where appropriate), early pregnancy scan or follow-up consultation within 3 months of cycle</i></p>	<p>£3,850</p>
<p>IVF 3-cycle package option 1 (fresh transfers – must be completed within 12 months) <i>Includes: cycle monitoring scans and blood tests as required x 3, clinical advice x 3, egg collection x 3, fresh embryo transfer x 3, HFEA Fee x 3, sedation by consultant anaesthetist x 3, embryology x 3, advanced embryology (time-lapse closed culture incubation - embryoscope, embryo glue, blastocyst culture where appropriate) x 3, early pregnancy scan or follow-up consultation within 3 months of cycle x 3</i></p> <p><i>If you are pregnant after the 1st or 2nd cycle, you will be entitled to a refund of the remaining cycles. The discount is applied in cycle 3.</i></p>	<p>£10,395</p>
<p>IVF 3-cycle package option 2 (elective freezing and frozen embryo transfer – must be completed within 12 months) <i>Includes: cycle monitoring scans and blood tests as required x 3, clinical advice x 3, egg collection x 3, sedation by consultant anaesthetist x 3, embryology x 3, advanced embryology (time-lapse closed culture incubation - embryoscope, embryo glue, blastocyst culture where appropriate) x 3, embryo transfer x 1, HFEA fee, early pregnancy scan or follow-up consultation within 3 months of cycle</i></p> <p><i>If you opt to undertake a frozen embryo transfer cycle prior to the end of the package, all services undertaken will be charged as per the price list and deducted from the original fees charged.</i></p>	<p>£10,395</p>
<p>IVF Package - Duo stimulation (with 2 egg collections) and a frozen embryo transfer cycle <i>Included: cycle monitoring scans x 2, blood tests as required x 2, clinical advice x 2, egg collection x 2, freeze x 2 and storage x 1, sedation by consultant anaesthetist x 2, embryology x 2, advanced embryology (time-lapse closed culture incubation - embryoscope, embryo glue, blastocyst culture where appropriate) x 2, embryology (including thawing), cycle monitoring scans, blood tests as required, HFEA fee, embryo transfer in the FET cycle, early pregnancy scan or follow-up consultation within 3 months of cycle</i></p>	<p>£7,700</p>
<p>IVF 1-cycle with PGT-A (must be completed within 3 months) <i>Includes: cycle monitoring scans, blood tests as required, clinical advice, egg collection, sedation by consultant anaesthetist, embryology, advanced embryology (time-lapse closed culture incubation - embryoscope, embryo glue, blastocyst culture where appropriate), consultation with a PGTA consultant, PGT-A of 4 embryos; biopsy and testing, includes freezing and storage of embryos.</i></p> <p><i>*A minimum charge of 4 x embryos at £1800 will be invoiced to you. If further embryos are biopsied, the charge per embryo will be applied. If less than 4 embryos are biopsied, a refund may be due. Additional charge for a frozen embryo transfer cycle will be applied</i></p>	<p>£3,850 + £450* per embryo</p>

PGTA

PGTA can be added to any stimulation IVF cycle. There is a minimum charge of £1800 for the first four embryos, however, a refund is applied for embryos not tested. Please see the price list for further details.

Egg Freezing 1-cycle (must be completed within 3 months) <i>Includes: cycle monitoring scans, blood tests as required, clinical advice, egg collection, sedation by consultant anaesthetist, egg freezing (via vitrification), follow-up consultation within 3 months of cycle, 1 year storage of freezing eggs</i>	£3,400
Egg Freezing 3-cycle Package (must be completed within 12 months) <i>Includes: cycle monitoring scans x 3, blood tests as required x 3, clinical advice x 3, egg collection x 3, sedation by consultant anaesthetist x 3, egg freezing (via vitrification) x 3, follow-up consultation x 3 within 12 months of cycle, 1 year storage of freezing eggs</i>	£9,180
Egg Thaw, Embryo Creation and Transfer cycle <i>Includes: cycle monitoring scans, blood tests as required, clinical advice, thaw of eggs, fertilisation with ICSI/pICSI, embryology, advanced embryology (time-lapse closed culture incubation - embryoscope, embryo glue, blastocyst culture where appropriate, HFEA fee, embryo transfer, early pregnancy scan or follow-up consultation within 3 months of cycle</i>	£3,080
IUI 1-cycle (must be completed within 3 months) <i>Includes: cycle monitoring scans, blood tests as required, clinical advice, insemination, early pregnancy scan or follow-up consultation within 3 months of cycle (if using donor sperm add HFEA fee)</i>	£880
IUI 3-cycle package (must be completed within 12 months) <i>Includes: cycle monitoring scans x 3, blood tests as required x 3, clinical advice x 3, insemination x 3, early pregnancy scan or follow-up consultation within 3 months of cycle x 3 (if using donor sperm add HFEA fee x 3)</i> <i>If you are pregnant after the 1st or 2nd cycle, you will be entitled to a refund of the remaining cycles. The discount is applied in cycle 3.</i>	£2,380
Frozen Embryo Transfer Cycle (FET) <i>Includes: embryology, cycle monitoring, blood tests as required, embryo transfer, HFEA fee, early pregnancy scan or follow-up consultation within 3 months of cycle</i>	£1,600
Ovulation Induction (OI) with follicle tracking. <i>Blood tests as required are charged separately. Fees are charged at time of booking for each scan</i>	£160

UPGRADING FROM 1-CYCLE TO A 3-CYCLE PACKAGE

Please note that if you wish to upgrade from 1-cycle to a 3-cycle package, our team have to be informed (and payment made) prior to the completion of the first cycle. This applies to all treatments. If you deviate from the original 3 cycle package purchased, the remaining value of the package undelivered/not used will be converted to value and treatments delivered will be charged as per the price list.

MEDICATION CHARGES

Medication charges are charged per cycle, please see the approximate medication costs per cycle in the medication costs table below.

ADDITIONAL CHARGES

Typically, additional charges per cycle are blood tests and swab tests (which are not part of the routine monitoring), freezing and storage of surplus embryos created, medication, ICSI. Please see the individual prices. You will receive an invoice (which needs to be paid) prior to starting treatment. On a 3-cycle pack, any additional charges, will be by multiple of 3. Please liaise with the administration team accordingly.

REFUNDS IF PREGNANT IN A 3-CYCLE PACKAGE

Cycle Type	Pregnant after the first cycle (refund value)	Pregnant after the second cycle (refund value)
IVF 3-cycle package option 1 only	£6,545	£2,695
IUI 3-cycle package	£1,500	£620

The value of the refund can be credited towards subsequent treatments. A refund cannot be applied after an egg collection.

CHARGES FOR CANCELLED CYCLES (If a cycle is cancelled, a charge for services performed including baseline and monitoring scans, hormonal blood tests and clinical advice will be applied).

Treatment Type	<3 scans	3 – 4 scans	>5 scans
IUI	£300	£400	£500
IVF Single Cycle	£460	£700	£900
Egg Freezing	£460	£700	£900
FET Cycle (Including EndomeTrio)	£460	£700	£900

4. ADDITIONAL SERVICES

HFEA Fee for treatment	£100
HFEA Fee for donor IUI (chargeable in additional to the cycle)	£40
Sperm Freezing (excluding storage)	£165
Egg or Embryo Freezing	£350
Annual Storage of Eggs, Embryos, or Sperm (charged per family, per year)	£350
ICSI/pICSI (no additional charge for pICSI)	£1200
Embryo Thaw within a fresh IVF cycle using a previously frozen embryo	£440
Sedation	£275
Anaesthetic Review with a Consultant Anaesthetist	Included if required
Sperm DNA fragmentation (production onsite at King's Fertility)	£400
Sperm DNA fragmentation (production offsite at Whittington Hospital or TDL)	£350
PGT Consultation with a specialist	£200
Pre-Implantation Genetic Testing (PGTM), setup (no refunds available)	£2,500
Pre-Implantation Genetic Testing (PGTM), testing	£550 per embryo
- Prepayment of 4 embryos for testing required	£2,200
Pre-Implantation Genetic Testing (PGTA), per embryo tested	£450 per embryo
- Prepayment of 4 embryos for testing required	£1800
- Part refund of embryos (not sent for testing)	Up to £200 per embryo
Refund not available for any embryo which cannot be tested	
Endometrial Receptivity Analysis (ERA)	£1,300
Endometrial Microbiome Metagenomic Analysis (EMMA)/ Analysis of Infectious Chronic Endometritis (ALICE)	£900
EndomeTrio (Combines ERA / EMMA / ALICE)	£1,500
Mock Embryo Transfer	£220
Nurse Consent Appointment (outside of a cycle purchased)	£200
Counselling session (one session is free with IVF, FET or egg freezing treatment)	£120
Genetic Counselling Appointment	£200
Import of sperm, eggs embryos into King's Fertility	£625
<i>Includes:</i>	
<i>Administration of import</i>	£275
<i>Storage fee for a year – (a refund of £250 will be given if all stored samples are used within 90 days of the import) (Does not include the courier fees)</i>	£350
Transfer of frozen embryos, sperm, or eggs to another licensed centre (UK) (Does not include the courier fees)	£275
Import/Export of frozen embryos, sperm, or eggs to another licensed centre (International) (Does not include the courier or storage fees)	£575

5. BLOOD TESTS

5.1 CYCLE MONITORING BLOOD TESTS

During your treatment, your doctor will inform you of the blood tests you are likely to require.

These may include:

- Follicle Stimulating Hormone (FSH)
- Luteinizing Hormone (LH)
- Oestradiol (E2)
- Progesterone (P4)
- Human Chorionic Gonadotropin (HCG)

5.2 DIAGNOSTIC & SCREENING BLOOD TESTS

Cystic Fibrosis Genotyping	£275
Full Blood Count (FBC)	£50
Haemoglobin Electrophoresis HBeI (Sickle Cell & Thalassemia Screening)	£90
Thrombotic Risk Profile	£470
Y-Microdeletions	£215
Karyotype	£390
Virology	
Chlamydia (Urine)	£85
Cytomegalovirus (CMV) antibodies	£33
Hepatitis B core antibodies	£33
Hepatitis B surface antigen	£33
Hepatitis C total antibodies	£33
HIV 1 and 2 antibodies / p24 antigen	£33
Rubella antibody (IgG)	£55
Zika serum antibodies	£115
Zika RNA by PCR in semen per sample	£285
Covid by PCR	£100
Hormones	
Anti Müllerian Hormone (AMH)	£85
Follicle Stimulating Hormone (FSH)	£38
Human Chorionic Gonadotropin (HCG)	£38
Luteinizing Hormone (LH)	£38
Oestradiol (E2)	£38
Progesterone (P4)	£38
Prolactin (PRL)	£38
Thyroid Stimulating Hormone (TSH)	£38
Testosterone	£38

Please ask our reception team for our full list of available screening tests.

6. EXAMPLE MEDICATION COST

During your consultation, your doctor will inform you of your treatment protocol and the medications most suitable to you.

As a guideline, for IVF cycle you may require:

- 8 - 14 days of FSH (typical medications include Bemfola, Menopur, Gonal-F, Fostimon, Ovaleap or Meriofert)
- 5 - 10 units of an antagonist (typical medications include Fyremadel or Cetrotide)
or
- 2 - 3 bottles or sprays of an agonist (typical medications include Buserelin or synarel)
- 1 or 2 trigger injections (typical medications include Ovitrelle or Buserelin)
- 3 boxes of luteal support (typical medications include Lutigest, utrogestan or Lubion)

As a guideline, for Natural Controlled cycle you may require:

- 2 - 6 days of low dose FSH
- 2 - 5 units of an antagonist
- 1 or 2 trigger injections
- 3 boxes of vaginal progesterone
- 3 boxes of luteal support (typical medications include Lutigest, utrogestan or Lubion)

As a guideline, for Natural cycle you may require:

- 1 or 2 trigger injections
- 3 boxes of vaginal progesterone

As a guideline, for FET Natural/Natural Modified cycle you may require:

- 0 or 1 trigger injections
- 0 - 3 boxes of vaginal progesterone

As a guideline, for FET Medicated cycle you may require:

- 2 - 4 boxes of Estradiol Valerate (oral or patches)
- 3 - 18 boxes of luteal support (typical medications include Lutigest, utrogestan or Lubion)

If you are pregnant then more luteal support will be required.

Example Cost Ranges

IVF Cycle (75 – 450 IU per day)	Cost Range: up to £2200
FET Cycle	Cost Range: up to £800

**For the delivery and management of medications there is a charge levied by the Pharmacy service company.*

7. INDIVIDUAL MEDICATION PRICES

We provide all our medication at, or below, the *NHS indicative price* as published by NICE (National Institute for Health and Care Excellence).

MEDICATION NAME	NICE PRICE	OUR PRICE
Bemfola pen per 75IU	£25.85	£25.00
Buserelin 1mg/ml x 5.5ml per vial	£16.51	£16.50
Cetrotide 0.25mg per injection	£27.13	£27.00
Clexane 20mg per injection	£2.09	£2.09
Clexane 40mg per injection	£3.03	£3.00
Clomid 50mg per 5 tablets	£1.70	£1.70
Crinone 8% gel pre-filled applicators per box of 15	£30.83	£30.00
Evorel 100mg patches per box of 8 patches	£7.28	£7.00
Fostimon vial per 75IU	£27.90	£25.00
Fyremadel 0.25mg per pen	£19.35	£19.00
Gonal F pen per 75IU	£28.20	£25.00
Letrozole 2.5mg pack of 14 tablets	£4.45	£4.45
Lubion 25mg injection per box of 7	£56.00	£56.00
Lutigest 100mg per box of 21	£19.50	£19.00
Luveris vial per 75IU	£31.38	£30.00
Menopur vial per 75IU	£18.02	£18.00
Meriofert vial per 75IU	£27.90	£25.00
Ovitrelle 250mcg per pen	£37.66	£35.00
Ovaleap pen per 75IU	£23.50	£23.50
Pergoveris vial per 150IU/75IU	£72.35	£70.00
Progynona 2mg tablets per box of 84 (estradiol valerate)	£7.30	£7.30
Rekovellet per 1mcg	£9.86	£9.00
Synarel 200mcg 60 doses per spray	£55.00	£55.00
Utrogestan 200mg pessaries per box of 21	£21.00	£21.00

**For the dispensing, delivery and management of medications there is a charge levied by the Pharmacy service company.*

8. ANDROLOGY SERVICES

Initial Consultation with a consultant urologist specialist – 30 mins	£200
Follow up Consultation with a fertility specialist – 30 mins either by phone or in clinic	£200

MicroTESE / MESA <i>Includes: Surgical Sperm Retrieval by a Consultant Urologist, surgical fees, analysis of sample by an andrologist, Sedation by consultant anaesthetist</i>	£2,850
Surgical Sperm Retrieval (TESE / TESA / PESA) <i>Includes: Surgical Sperm Retrieval by a Consultant Urologist, surgical fees, analysis of sample by an Andrologist, Local anesthetic by consultant anaesthetist</i>	£1,850

<i>Viral screening</i>	<i>See screening blood tests (page 6)</i>
<i>Genetic and Hormonal screening</i>	<i>From £120 to £1000</i>
<i>Biopsy of tissue (per testicle) for histology</i>	<i>£200</i>
<i>Storage of sperm per year</i>	<i>£350 (charge per family per year)</i>
<i>Freezing of sperm</i>	<i>£150</i>

9. TERMS & CONDITIONS

These Terms and Conditions apply to all goods and services provided to you by King’s Fertility Limited. The health and wellbeing of our patients is at the core of our values, making it our priority to provide you, our patient, with high quality personalised treatment. Please take the time to read this document and do not hesitate to contact us if you have any questions. We reserve the right to modify these Terms and Conditions at any time.

AGREED TERMS

APPLICATION

These terms and conditions will apply to the purchase of the services and goods by you (the Patient or you).

We are King’s Fertility Limited a company registered in England and Wales under the number 10676368 whose registered office is 137 Harley Street, London, W1G 6BG (the Supplier or us or we).

These are the Terms and Conditions on which we provide all Services to you. By requesting any of the Services, you agree to be bound by these Terms and Conditions.

INTERPRETATION

The definitions and rules of interpretation in this condition apply in these terms and conditions (Conditions).

Contract: The Patient’s request for the provision of Services/Treatment from King’s Fertility Limited, and our agreement to provide the Patient with such.

Patient: The person(s) receiving goods and/or services from King’s Fertility Limited.

Services/Treatment: The Services to be provided by us under the agreement and as set out in the treatment plan held within the Patient Notes, and which may be amended or adjusted during any such treatment.

Patient Notes: The records made during any consultation (be that initial or subsequent).

Prices: The fees applied to the Goods, Services, and/or Treatment provided by King’s Fertility Limited, as set out in the Price Guide, website, Costed Treatment Plan, or as otherwise advised to the Patient on an individual basis by us.

APPOINTMENTS AND SERVICES

The description of the Services and any Goods is as set out on our website, brochures, price guide, treatment plan, or any other form of advertisement.

All Services are subject to availability of Clinic staff. We cannot guarantee that you will be seen by the same clinician at each appointment, and whilst we endeavour to, nor can we guarantee that all appointments will run to time.

In the event of a patient not keeping an appointment or cancelling with less than 24 hours' notice, King's Fertility Limited reserves the right to charge the full price for that appointment.

In the event of cancellation of an appointment by King's Fertility Limited, the Patient will be given as much notice as possible and will offer alternative times for the appointment to be re-scheduled.

KING'S FERTILITY LIMITED RESPONSIBILITIES

Due to the complex nature of fertility treatment, King's Fertility Limited cannot take responsibility for an unsuccessful final outcome in the provision of our Services, nor can we guarantee that any Treatment will be without complications.

We will endeavour to provide all Services in accordance with the Treatment Plan which has been deemed by all parties as appropriate for you, the Patient. The Treatment Plan will form part of the Patient Notes, as will record of any adjustment to such plan during the course of Treatment.

PATIENT RESPONSIBILITIES

All information provided to us must be true and accurate. You are required to correct any information which is subsequently identified as incorrect, inaccurate, or incomplete.

You must read and sign any consent forms required in relation to your treatment. You must seek clarification for any document (or part thereof) that you feel is unclear. If you do not agree any part of the forms, you must inform us immediately.

If at any time you withdraw your consent for any (or all) treatment or storage, you must do so by giving written confirmation with such notice delivered in reasonable time.

Some treatments require mandatory counselling and/or mandatory blood tests for screening purposes. You agree to undertake these and accept that treatment may be delayed until they are completed.

You must notify us in writing of any change in personal circumstances that is relevant to your treatment, consent given by you and/or your partner, or the storage of gametes.

CONFIDENTIALITY

In all matters between the Parties, King's Fertility Limited will comply at all times with the requirements of the Data Protection Act 1998, the Human Fertilisation and Embryology Act 1990, and the HFEA Code of Practice with regard to maintaining the proper standards of medical confidentiality and the handling of personal information of patients.

FEES AND PAYMENT

The Patient shall pay the fees relevant to the Services and Treatment received as set out in the Price Guide. The total price of which will be agreed between the parties.

In relation to consultation appointments, the Patient shall pay all invoices submitted to them in full and cleared funds, upon booking. We reserve the right to cancel any appointment if payment has not been received in full and cleared funds.

In relation to blood tests not included in Treatment Packages, the Patient shall pay all invoices at the time the test is performed.

In relation to medication, the Patient shall pay all invoices, including delivery charges, at the time the prescription is issued. Medications are not returnable or refundable.

In relation to Treatment Cycles, the Patient shall pay all invoices prior to the Treatment commencing (Day 1). We reserve the right to cancel or suspend any Treatment if payment has not been received in full and cleared funds at this time.

King's Fertility Limited reserves the right to amend the prices published in the Price Guide. We will honour any prices in effect at the time the Financial Consent form is signed.

No refunds are due to the patient if Services have been performed.

Refunds to the Patient, per the values in the Price Guide in effect at the time said Treatment was paid for, in respect of Treatment Packages cancelled for medical reasons will be issued within 28 days.

COMMENCEMENT, DURATION AND TERMINATION

Treatment will commence upon meeting certain conditions:

- i. All relevant screening checks of the Patient have been conducted.
- ii. The results have been received by King's Fertility Limited.
- iii. The Patient does not have a pre-existing medical condition or other factor that would exclude them from meeting criteria for treatment.
- iv. The relevant consent forms have been signed.
- v. Cleared funds have been received by us, or funding has been confirmed for NHS Patients

The Contract continues for the duration it takes to provide the Services.

Either party may terminate the Contract without liability to the other immediately on giving notice, and without prejudice to any other rights or remedies which the parties may have, if:

- i. The other party commits a breach of any of the terms of the Contract and fails to remedy the breach (where such a breach is remediable) within 30 days of that party being notified in writing of the breach:
or
- ii. The other party is subject to any step towards bankruptcy or liquidation; or
- iii. The other party suspends or ceases, or threatens, to carry on all or a substantial part of its business; or
- iv. The other party fails to pay any amount due under the Contract on the date such payment is due.

Upon termination of the Contract, the Patient shall immediately pay any outstanding amounts on their account.

THIRD PARTIES

From time to time, some additional services may be required in the course of your treatment. Where those Services provided by Third Parties are not included within our standard rates, they will be charged at the Third-Party provider's rates.

CIRCUMSTANCES BEYOND THE CONTROL OF EITHER PARTY

In the event of any failure by a party because of something beyond its reasonable control, the party will advise the other party as soon as reasonably practicable.

King's Fertility Limited shall have no liability to the Patient under the contract if it is prevented from or delayed in performing its' obligations under the Contract or from carrying on its business by acts, events, omissions, or accidents beyond its reasonable control.

LIABILITY

King's Fertility Limited does not exclude liability for:

- i. Any fraudulent act or omission
- ii. Death or personal injury caused by negligence or breach of our other legal obligations.

King's Fertility Limited are not liable for loss which was not reasonably foreseeable to both parties at the time when the Contract was made.

Subject to this, we hereby set out the entire financial liability of King's Fertility Limited (including any liability for the acts or omissions of its employees, agents, consultants, and subcontractors) to the Patient in respect of:

- i. Any breach of the Contract.
- ii. Any use made by the Patient of the Services; and
- iii. Any representation, statement or tortious act or omission (including negligence) arising under or in connection with the Contract.

All warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from the Contract.

Subject to the conditions in this clause, King's Fertility Limited's total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation, restitution or otherwise arising in connection with the performance, or contemplated performance, of the Contract shall be limited to the price paid for the Services

GOVERNING LAW, JURISDICTION, & COMPLAINTS

The Contract (including any non-contractual matters) is governed by the law of England and Wales

We try to avoid any dispute, but if a dispute should arise the Patient should contact us in writing to find a solution.

We follow the Human Fertilisation and Embryology Authority's ("HFEA") Code of Practice, available from www.hfea.gov.uk

10. FINANCIAL CONSENT

1. I/We have seen the current price guide and have discussed the treatment fees for this treatment cycle. I/We agree to pay these within the terms set out by the clinic.
2. I/We understand that this agreement and the price guide is current at this time, however, the clinic may review and revise prices without notice.
3. I/We understand that all consultation and diagnostic work-up fees must be paid in advance or on the day of the appointment, and that failure to do so may result in the work-up and treatment cycle being cancelled, and a cancellation/administration fee being charged.
4. I/We understand and agree to pay all treatment fees prior to starting the medication, and if a treatment cycle is cancelled a cancellation fee is charged. I/We understand that the clinic does not offer the option of paying in instalments.
5. I/We understand that all outstanding balances must be cleared before treatment can commence.
6. I/We understand that any arrears apparent on accounts must be paid in a timely fashion. Failure to do so may result in the debt being referred to a collection agency. In these cases, I/we may be charged for any legal or other costs that the clinic may incur in recovering the debt, including a fee for reasonable administrative costs.
7. I/We understand the individualised treatment cost plan includes an approximate cost for medication which must be paid for separately.
8. I/We understand that the team at the clinic will order the appropriate amount of medication for our treatment in accordance with our treatment plan, however, as dosages may be adjusted during the cycle, I/we may need to purchase more medication or may have some left over.
9. I/We agree to pay for the additional medication (delivery charges will be applied). I/We accept that some high-cost drugs may remain unused, and which cannot be returned for a refund.
10. I/We have an understanding of the pricing structure at the clinic and are aware that in addition to the treatment costs, we will be required to pay for any additional items/services required for our treatment. We are aware of the different fees applicable and agree to pay for these.
11. I/We understand that if a procedure takes place (either an egg collection or insemination), that full fees for that treatment cycle are applicable (i.e. IVF/ICSI/FET/IUI etc.), irrespective of outcome.

12. I/We understand that our treatment may require additional procedures (such as blood tests, ICSI, HyCoSy, etc.) which are charged separately and are in addition to the procedure costs. I/We are aware of the costs and accept to pay these on the day of the procedure or blood test.
13. I/We understand that there is a fee for freezing and storing gametes and embryos and agree to pay this when/if I/we request to have our gametes and embryos frozen. I/We understand the pricing structure for storage and are aware that we will need to pay additional fees, prevalent at the time, for continued storage, after the initial period. Failure to pay fees may result in the cancellation of the storage facility and loss of any stored gametes and embryos. I/We understand that it is our obligation to provide the clinic with up-to-date contact details for correspondence.
14. I/We understand that our treatment cost covers one follow-up consultation (should the treatment cycle be unsuccessful). The appointment must be within 3 months of treatment, after which time a fee for a follow-up consultation will be charged at the rates current at the time.
15. I/we understand that should our treatment be cancelled due to the Coronavirus (COVID-19) pandemic, I/we will be responsible for any financial implications directly associated with the cycle. This includes medication, blood tests, treatment already undertaken. The finance team will advise of the costs, and these will be payable prior to starting any future cycles.
16. I/we understand if I/we purchase an IVF cycle and the egg collection is performed but there is no transfer performed as no embryos are not created, I/we understand that will be entitled to a £150 refund. This applies to 3 cycle package option 1 and 1 cycle of IVF.
17. I/we understand if I/we purchase a FET cycle and the embryo does not thaw and no transfer takes place, I/we understand will be due a £150 refund.
18. I/we understand that if I/we purchase a multicycle package and do not complete the cycle in full prior to undertaking another cycle type, I/we understand our initial fees paid will be converted to value and the single cycle fees will be charged.

Patient Name		Partner Name (if applicable)	
Patient Signature		Partner Signature (if applicable)	
Date	[DD/MMM/YYYY]	Date	[DD/MMM/YYYY]
Current contact details			